

G- FAKULTÄT FÜR MATHEMATIK, INFORMATIK UND STATISTIK IILIANS- INSTITUT FÜR INFORMATIK RSITÄT ARBEITSGRUPPEN MEDIENINFORMATIK UND HEN MENSCH-MASCHINE-INTERAKTION

# Design and Creation

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# **Design and Creation - Motivation**

*"The ultimate goal of computer science and programming: The art of designing artifacts to solve intricate problems. Some call it the art of constructive thinking."* 



"Star Tour Preview R2-D2 and C3PO" by gordontarpley https://www.flickr.com/photos/gordontarpley/5733013746/sizes/z/in/photostream/ is licensed under a Creative Commons license: http://creativecommons.org/licenses/by/4.0/ no changes made.

## Defining Design and Creation Design Science and Design Science Research

- Design Science
  - Know-how for creating artifacts
  - Design is both a process and a product
- Design Science Research
  - Creation of missing knowledge
  - Design of novel or innovative artifacts
  - Analysis of the use and performance of artifacts
  - Problem solving paradigm

## **Defining Design and Creation** Design Science vs. Natural Science

- Design Science
  - Solve problems
  - Produce and apply knowledge to create effective artifacts
  - Derives from engineering
  - Build and Evaluate

- Natural Science
  - Understand reality
  - Produce general theoretical knowledge
  - Derives from nature
  - Theorize and Justify



## Defining Design and Creation Normal Design vs. Design Science Research

- Normal Design
  - Is routine
  - Desires a smooth process without any risks
- Design Science Research
  - Creates new interesting knowledge
  - Demonstration of academic qualities
  - Profits from unpredictable situations
  - ,,We don't know how to do this yet"
  - Focuses on risky and uncertain areas
  - Improvement, Invention, Exaptation

### Design and Creation Process Design Science Research Process Model



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## Design and Creation Process Design Science Research Process Model - Awareness

- Awareness
  - Recognition and articulation problems
  - Can come from:
    - Studying literature
    - Findings in another discipline
    - Expressing the need for something
    - Field research
    - New developments in technology
  - Output: Proposal for a new research effort

# Design and Creation Process

**Design Science Research Process Model - Suggestion** 

- Suggestion
  - Tentative idea of how the problem might be addressed
  - Creative step to envision a new functional artifact
  - Novel configuration of existing and/or new elements
  - Output: Tentative Design

## Design and Creation Process Design Science Research Process Model - Development

- Development
  - Implementation of the tentative design
  - Depends on the kind of the artifact
  - Output: Artifacts
- Artifacts
  - Constructs
  - Models
  - Methods
  - Instantiations

## Design and Creation Process Design Science Research Process Model - Artifacts

- Constructs
  - Form the vocabulary of a domain
  - Describe problems within the domain and specify their solutions
  - e.g. notion of entities, objects, data types
- Models
  - Combination of constructs
  - Represent situations as problem and solution statements
  - Concern of models is utility
  - e.g. UML, use case scenario, storyboards

## Design and Creation Process Design Science Research Process Model - Artifacts

- Methods
  - Set of steps used to perform a task and/or solve a problem
  - Based on a set of underlying constructs and models of the solution space
  - Methodological tools are used by natural scientists
  - e.g. an algorithm or manual

## Design and Creation Process Design Science Research Process Model - Artifacts

- Instantiations
  - Realization of artifacts in its environment
  - Demonstrate the feasibility and effectiveness of the models and methods they contain
  - Their study can lead to significant advancements in design and natural science
  - e.g. software, hardware

## Design and Creation Process Design Science Research Process Model - Evaluation

- Evaluation
  - "How well does it work"
  - Metrics and measurements are required
    - e.g. functionality, completeness, performance, usability, aesthetics, reliability, ...
  - Hypothesis about the behavior of the artifacts
  - Analysis either confirms or contradicts a hypothesis
  - Leads to new awareness (iterative) or to conclusion
  - Output: Performance measures

# Design and Creation Process

Design Science Research Process Model - Conclusion

- Conclusion
  - Determine why and how the artifact worked or did not work within its environment
  - Results of the research effort consolidated and written up
  - Knowledge categorized either as firm or as loose ends
  - Theorize and justify principles from natural science can be applied
  - Output: Results (Publications)

#### Design and Creation Research in IS & Computing IS Research Framework

- Information Systems are implemented within an organization for the purpose of improving effectiveness and efficiency
- Hevner et al. created a conceptual framework for understanding, executing and evaluating IS research

#### Design and Creation Research in IS & Computing IS Research Framework



### Design and Creation Research in IS & Computing Design Science Research Cycle



- Relevance Cycle: Provides the requirements
- Rigor Cycle: Provides past knowledge
- Design Cycle: Design alternatives until a satisfactory design is reached

### Design and Creation Research in IS & Computing Effective Design Science Research Guidelines

- To conduct and evaluate good design science research in IS
- Assists researchers, reviewers, editors, and readers to understand the requirements for effective design science research

### Design and Creation Research in IS & Computing Effective Design Science Research Guidelines

- 7 Guidelines
  - Design as an Artifact
  - Problem Relevance
  - Design Evaluation
  - Research Contributions
  - Research Rigor
  - Design as a Search Process
  - Communication of Research

### Design and Creation Research in IS & Computing Challenges in Design Science Research

- Inadequate knowledge base
- "No relationship to real world environment"
- Rapid advances in technology
- Difficulty in applying rigorous evaluation methods

### Advantages and Disadvantages of Design and Creation Research

- Advantages
  - Something tangible to show
  - Appeals to people who enjoy technical and creative development work
  - Expected mode of research in some computing areas
  - Plenty of scope for proposing and developing new IT artifacts, therefore making a contribution to knowledge

- Disadvantages
  - Justification of research may be required
  - Risky if you do not have the technical or artistic skills
  - Difficult to generalize
  - Success may depend on the researchers being present
  - May produce perishable research

# **Take-Away Message**

- Important part of technological development
- Inseperable from natural science
- Creation of new knowledge is seeked
- To solve problems through designing innovative artifacts
- Build and Evaluate
- Iterative Process No "perfect" product
- Use of frameworks in IS (7 Guidelines) is recommended

## Literature

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## Discussion

- What makes a design good?
- How can you achieve a good design?
- From existing technologies that you have used, which one do you think was the most innovative? Why?
- In which area do you think will be the next big design innovation?
- Have you ever used design and creation strategies in your past projects? Which problems did you have?

## Discussion

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