Evaluation II
User Experience Design I (Interaction Design)
SoSe 2018
Goals for Today:

View the new DB Interface and analyze together its usability
Evaluation II

01. Visibility of system status

02. Match between system and the real world

03. User control and freedom

04. Consistency and standards

05. Error prevention

06. Recognition rather than recall

07. Flexibility and efficiency of use

08. Aesthetic and minimalist design

09. Help users recognize, diagnose, and recover from errors

10. Help and documentation
Evaluation II

https://inside.bahn.de/fahrkartenautomaten-refresh/
UXD – SS2017

Evaluation II

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Evaluation II

Rate Errors

Rate Errors on severity scale and contributing factors

- Cosmetic: no need to be fixed
- Minor: needs fixing but low priority
- Major: needs fixing and high priority
- Catastrophic: imperative to fix

- Frequency: How common?
- Impact: How hard to overcome?
- Persistence: How often to overcome?
Evaluation II

TODO

TASK TODAY:
Evaluate the DB interface and analyze together its usability.
Rate problems and errors regarding severity.

HOMEWORK:
Conduct your findings (heuristics and severity scale) and talk about improvements.