

Privacy on mobile devices

* Required



The chair of media informatics is carrying out a questionnaire to learn more about the experiences of users related to privacy on mobile devices. There are no "right" or "wrong" answers. Answers will be anonymous; your answers will be separated from any data related to your identity before analysis. Collected data will be used for research purposes only.

The questionnaire takes 10-15 minutes to complete.

As an optional reward for participation, you can decide to either receive 0.25 MMI points (only possible for LMU students) OR take part in a lottery for one of five 20 € Amazon vouchers (possible for anyone). Winners of the lottery will be notified by email.

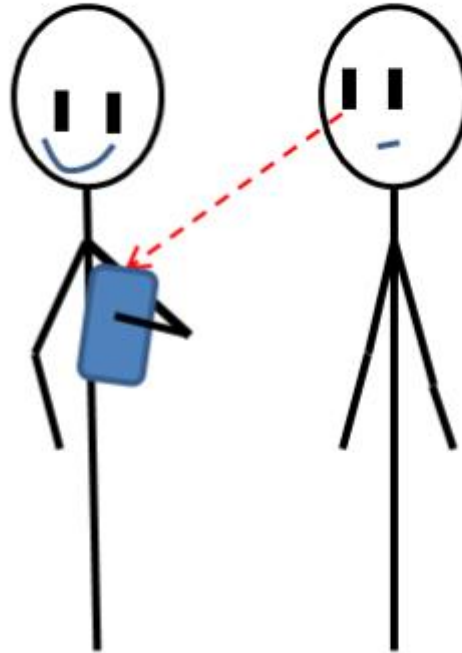
For questions and suggestions, please do not hesitate to contact us.

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Privacy on mobile devices

In this sketch you see Cas and Vic. Cas is using a mobile device (like a smartphone or tablet) and is **not aware**** of Vic looking and seeing what's on the screen of the device (e.g. text, pictures, passwords/PINs, maps, videos, apps, games, websites etc.).**

Cas = You or anyone else Vic = You or anyone else



1. Do you know of a ****real**** situation in which this happened? Cas and Vic could both be you or anyone else. *

Mark only one oval.

- No *Skip to question 2.*
- Yes *Skip to question 3.*

Warning

2. We are sorry that we cannot offer a reward if you have no stories to share. Are you sure you want to submit the survey? *

Mark only one oval.

- Yes *Stop filling out this form.*
- No *Start this form over.*

Story

3. Please describe the situation as ****accurately**** as possible: *

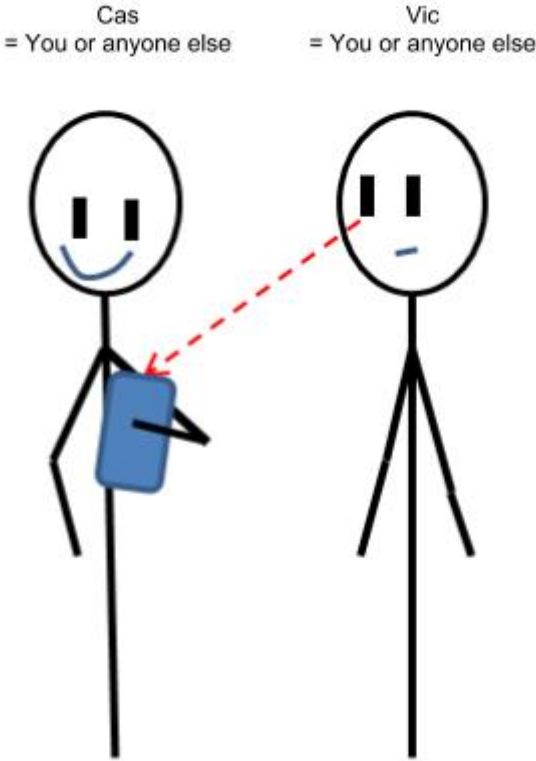
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Please give us more details about the situation you described (if you know them):



4. 1) What were Cas and Vic doing in that situation (e.g. on the way, to work)?

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5. 2) Where did the situation happen (e.g. in the plane/bus/train, in the office at work, in the library, in a café etc.)?

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6. 3) In which country did the situation take place (e.g. in Germany)?

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7. 4) In which city did the situation take place (e.g. in Munich)?

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.....
.....

8. 5) What time of the day was it?

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.....

9. 6) Did Cas and Vic know each other?

Mark only one oval.

- Yes
- No
- Not sure
- Other:

10. 7) What kind of device did Cas use (e.g. smartphone, tablet, etc.)?

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.....

11. **8) What was Cas doing on the device in that situation (e.g. reading emails, browsing Facebook pictures, texting on whatsapp, etc.)?**

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12. **9) What exactly could Vic see on the screen (e.g. text, pictures, passwords/PINs, maps, videos, apps, games, etc.)?**

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13. **10) What did Vic learn about Cas from what was seen? (e.g. weekend plans, dating, details about work, etc.)**

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14. **11) How did Vic feel in this situation?**

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.....

15. **12) Why did Vic look at Cas's device? (e.g. boredom, curiosity, etc.)**

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16. 13) Did Cas notice that Vic was looking at a certain point?

Mark only one oval.

- Yes
- No
- I am not sure
- Other:

17. 14) If your answer to (13) was "Yes", then how did Cas feel?

.....

.....

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18. 15) If your answer to (13) was "Yes", then how did Cas react?

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19. 16) If your answer to (13) was "Yes", then how did Vic react?

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20. 17) What was the gender of Cas?

Mark only one oval.

- Male
- Female
- Other:

21. 18) What was the age of Cas?

Mark only one oval.

- 6-15
- 16-25
- 26-40
- 41-50
- 51-60
- 60+
- Other:

22. 19) What was the gender of Vic?

Mark only one oval.

- Male
- Female
- Other:

23. 20) What was the age of Vic?

Mark only one oval.

- 6-15
- 16-25
- 26-40
- 41-50
- 51-60
- 60+
- Other:

24. 21) In this story, were you Cas, or were you Vic? *

Mark only one oval.

- I was Cas *Skip to question 26.*
- I was Vic *Skip to question 26.*
- I was neither *Skip to question 25.*
- I prefer not to say *Skip to question 26.*
- Other:

Skip to question 26.

You said that you were neither Cas nor Vic.

25. How did you know about this story? *

Demographics

26. **What is your gender? ***

Mark only one oval.

- Male
- Female
- Other:

27. **How old are you? ***

.....

28. **What's your country of origin? ***

.....

29. **Profession ***

e.g. medical doctor, student, engineer

.....

30. **What's the worst thing that could happen to your smartphone? ***

Mark only one oval.

- Losing the phone itself, because I would have to buy a new one.
- Losing the data that is on my phone (e.g. photos, contacts).
- Someone being able to access my data when I lose my phone.
- Someone being able to abuse my accounts and apps when I lose my phone.
- Someone being able to access my data when my phone is unattended.
- Someone being able to abuse my accounts and apps when my phone is unattended.
- Other:

31. **Please rate how the following events compare to the worst thing that could happen to your smartphone (please refer to your answer from the previous question). ***

Mark only one oval per row.

	Worse	between "Worse" and "Similar"	Similar	between "Similar" and "Not as bad"	Not as bad
Losing data on my computer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Losing my wallet	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Losing the key to my home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Losing the key to my car	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Getting my email account hacked	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Someone breaking into my home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Demographics (continued)

32. I was completely honest when answering the questions in this survey *

Mark only one oval.

	1	2	3	4	5	
Strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly agree

Reward

33. I would like to.. *

Mark only one oval.

- Take part in a lottery to win one of five 20 EUR vouchers *Skip to question 34.*
- Receive 0.25 MMI point for participation (only for LMU students) *Skip to question 35.*
- I do not want a reward *Stop filling out this form.*

Participating in the lottery

IMPORTANT: Your email address will be used for the lottery only and then deleted.

34. Email address *

Stop filling out this form.

Receiving 0.25 MMI points

IMPORTANT: Your matriculation number will be used for registering the MMI points only and then deleted.

35. Matriculation number *

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