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Applications for interactive public displays

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Sommersemester 2009
„Interactive Surfaces“





Outline

- **Introduction**
- **Application analysis**
- **Usability features**
- **Conclusion**



Introduction

Regular public displays



Interactive public displays



Distribution of centrally produced media content to a large audience

Media content can be manipulated, people become active consumers



Application analysis

- **CityWall**
- **PolarDefense**
- **Dynamo**
- **PlasmaPoster**



CityWall: explore images

Peter Peltonen et al. at Helsinki University of Technology and University of Helsinki



Application for large multi-touch displays installed in city centers

- Resize, rotate and move pictures
- Zoomable timeline



CityWall: explore images

- **Restricted interaction possibilities:**
 - Hands are only interaction tool
 - No possibilities to upload or download content
- **Study results:**
 - No instructions needed
 - Conflicts occurred
- **Identified usability features:**
 - Easy to understand
 - Conflict management



PolarDefense: interactive game

Matthias Finke et al. at University of British Columbia

Users interact with the game via SMS messages



Information display



Game display



PolarDefense: interactive game

- **Restricted interaction possibilities:**
 - Mobile phone is only interaction tool
 - No real possibilities to upload or download content
- **Study results:**
 - Animation drew attention to game
 - Instructions were easily understood
 - Mobile phone was an approved interaction tool
- **Identified usability features:**
 - Show interaction possibilities
 - Easy to understand
 - Avoid social embarrassment



Dynamo: collaborative work

Shahram Izadi et al. at University of Nottingham and University of Sussex



- Multiple users interact simultaneously on the same surface
- Share, display and exchange media



Dynamo: collaborative work

sealed parcel

telepointer

public palette

carve regions

private palettes

The screenshot displays the Dynamo system's interface across multiple windows:

- Top Left (Sealed Parcel):** Shows a "Parcel for Tom" icon with a lock.
- Top Right (Public Palette):** A toolbar labeled "PUBLIC PALETTE" containing icons for "Create Note", "Create Parcel", "Browse Web", "Web Cam", and "Printer".
- Middle Left (Telepointer):** Shows a video feed of two people, with a green arrow pointing to the video frame.
- Middle Center (Submission EQUATOR):** A window titled "Submission EQUATOR" showing a document about "A Lightweight Approach to Managing Privacy in Location-Based Services". It includes sections on "Description", "Project title", "Abstract", "Keywords", "Authors", and "ACKNOWLEDGEMENTS".
- Middle Right (Map):** A map of Australia with various regions highlighted in orange and yellow.
- Bottom Left (Private Palette):** A window titled "Dynamo Slideshow" showing a presentation slide with the text "information access and communications across heterogeneous displays in public spaces" and "DYNAMO". Below it, a text box says "Short talk for Lighthouse visit by Harry Brignull" with an email address.
- Bottom Center (Private Palette):** A window titled "Parcel For Mia" showing a "SOCIALIZER" project thread. It discusses the academic world and networking at conferences, mentioning "Problem space" and "Solution space". It includes a "Google" search interface and a "Parcel for Bob" icon.
- Bottom Right (Private Palette):** A window titled "Hi Harry" showing a photo of two people and a message from "Mia" asking Harry to look at photos of their family on his laptop.



Dynamo: collaborative work

- **Plenty interaction possibilities:**
 - Interaction tools: keyboard, mouse, laptop, USB-Stick, camera,...
 - Possibilities to modify, upload and download content
- **Study results:**
 - Instructions for carve and drag were needed
 - Conflicts occurred
- **Identified usability features:**
 - Easy understanding of the application
 - Conflict management
 - Privacy control



PlasmaPoster: interactive community board

Elizabeth F. Churchill et al. at FX Palo Alto Laboratory



Interactive posterboards that facilitate informal content sharing between a group of people

- Content region
- Author information
- Overview thumbnails



PlasmaPoster: interactive community board



- **Interaction possibilities:**
 - Interaction tools: PDA's, web or hands
 - Possibilities to modify, upload and annotate content
- **Study results:**
 - Long term use
- **Identified usability features:**
 - Increases sense of community



Usability features

- **Attract attention:**
 - In modern cities peoples senses are overloaded with information
 - Passers-by need to notice the application
- **Show interaction possibilities:**
 - Users need to know how to interact with the system
- **Easy to understand:**
 - Applications are used for short period of time
 - Way of use can fit with existing practices



Usability features

- **Avoid social embarrassment:**
 - People fear failure and public exposure
 - Possible interaction tool: Mobile phone
- **Privacy control:**
 - Need to discern private from public information
- **Conflict management:**
 - Avoid conflicts
- **Increase sense of community**
 - People lose interest in an application with time
 - Build up a constant group of user



Conclusion

- **Summary:**
 - Multitude of different applications
 - Several usability features could be identified
- **Further research:**
 - Identification of additional features
 - Similar work on other types of applications
 - Development of further interaction techniques



Vielen Dank für ihre Aufmerksamkeit!





Sources

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